



downtown
C-pass

How To Ride

IT'S AS EASY AS 1, 2, 3

1 SET UP COTA CONNECTOR

- Download the **COTA Connector** app.
- Open the app and select **My Connector**.
- Tap **New Customer** and enter your information to sign up.
- Verify your phone via SMS if prompted, and **Create Your Wallet**.

Issues with setup? Call 614-591-4184 or email info@downtowncpass.com.

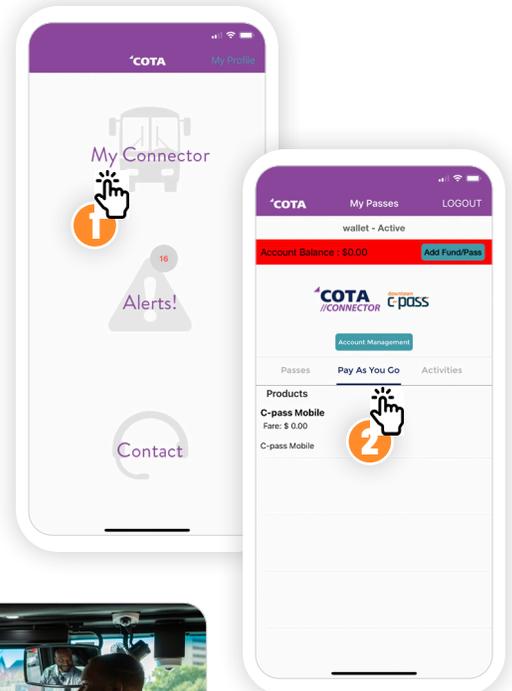
2 GET READY TO RIDE

- Open **COTA Connector** and select **My Connector**.
- Tap the middle tab: **Pay As You Go**.
- Select **C-pass Mobile** and tap **Yes** to activate.

Don't stress about the timer — you can activate your C-pass as many times as you need!

3 BOARD THE BUS

- Have your phone ready with the **QR code screen** open.
- **Scan the QR code** on the scanner directly ahead, closer to the driver — not the one on your right, closer to the front windshield.



SEE
HOW
IT'S
DONE



PLAN YOUR TRIP

Want to see when your bus is coming and track your route in real time? Download the Transit app.

NEED A WALK-THROUGH?

To schedule COTA travel training, call 614-275-5828.